(COMPUTING: Please ensure all DK AND NULL ARE TREATED AS HIDDEN RESPONSES)

INTERVIEWER THIS SECTION DOES NOT HAVE SHOWCARDS. ON SCREEN INSTRUCTIONS WILL INDICATE WHEN TO SHOW AND WHEN NOT TO SHOW SCREEN TO THE RESPONDENT.

PLEASE NOTE: THERE MAY BE QUESTIONS THAT ALLOW DON’T KNOW AND NONE OF THESE. PLEASE TYPE DK FOR DON’T KNOW AND NULL FOR NONE OF THESE

(New Screen)

INTERVIEWER: PLEASE SHOW SCREEN UNTIL OTHERWISE INSTRUCTED

ASK ALL

WS01

In the past 12 months, which of the following benefits or tax credits, if any, have you yourself been claiming?

Please answer all that apply.

[MULTI CODE, ALLOW DK, REF, randomise - fix any other benefits and none of these to bottom]

Unemployment benefits ('Jobseekers' Allowance')

Incapacity benefits (including 'Employment and Support Allowance')

Income Support

Housing Benefit

Council Tax Benefit

Wage top-ups for low-income workers ('Child Tax Credit' or 'Working Tax Credit')

Out-of-work tax credits for people with children (‘Child Tax Credit’)

Disability Living Allowance or Attendance Allowance

Carer's Allowance

Pension Credit

Any other benefits, including Basic State Pension, Child Benefit, or others (PLEASE SPECIFY)

None of these

ASK 4 IN 10 RESPONDENTS WHO ANSWER WS01

WS02

The Government release figures on the amount of ‘benefit fraud’ – where some people *deliberately deceive* the Government, as they would not be entitled to benefits if they told the truth.

Out of every 100 people claiming out-of-work benefits, how many, if any, would you say, commit fraud in this way? Even if you are not sure, just give your best guess.

INTERVIEWER IF RESPONDENT GIVES AN ANSWER AS A FRACTION PLEASE ENTER AS A NUMBER OUT OF 100 E.G. IF THEY SAY ONE QUARTER ENTER 25 (OUT OF 100).

[USE NUMERIC BOX –RANGE 0-100, ALLOW DK CODE]

ASK ALL

WS03

How much do YOU YOURSELF agree or disagree, that people should feel ashamed to claim [INSERT STATEMENTS BELOW, RANDOMISE ORDER]~~?~~

Please select your answer on a scale of 0 to 10, where 0 means strongly disagree and 10 means strongly agree.

INTERVIEWER PLEASE TAKE CARE ENTERING THE ANSWERS – THIS IS A SCALE OF 0 TO 10 SO FOR AN ANSWER OF 0 ENTER 1 AND FOR AN ANSWER OF 2 ENTER 1 ETC...

[SINGLE CODE, ALLOW DK]

STATEMENTS

...in-work Tax Credits? (These are wage top-ups for the low paid)

...Jobseekers Allowance? (This is for unemployed people)

...Employment and Support Allowance (This is for people whose sickness or disability limits their ability to work)

...Income Support for single parents?

...Housing Benefit? (This is help with rent for people on a low income)

CODE LIST

0 – Strongly disagree

1

2

3

4

5 – Neither agree nor disagree

6

7

8

9

10 – Strongly agree

ASK ALL

WS04

How much do you think PEOPLE IN GENERAL in Britain would agree or disagree, that people should feel ashamed to claim [INSERT STATEMENTS BELOW, RANDOMISE] ~~?~~

[SINGLE CODE, ALLOW DK]

INTERVIEWER IF NECESSARY SAY: Please select your answer on a scale of 0 to 10, where 0 means strongly disagree and 10 means strongly agree.

PLEASE TAKE CARE ENTERING THE ANSWERS – THIS IS A SCALE OF 0 TO 10 SO FOR AN ANSWER OF 0 ENTER 1 AND FOR AN ANSWER OF 2 ENTER 1 ETC...

STATEMENTS

...in-work Tax Credits? (These are wage top-ups for the low paid)

...Jobseekers Allowance? (This is for unemployed people)

...Employment and Support Allowance (This is for people whose sickness or disability limits their ability to work)

...Income Support for single parents?

...Housing Benefit? (This is help with rent for people on a low income)

CODE LIST

0 – Strongly disagree

1

2

3

4

5 – Neither agree nor disagree

6

7

8

9

10 – Strongly agree

ASK ALL

WS05

How much do you agree or disagree, with the following statement: People are generally treated with respect when they claim benefits?

INTERVIEWER IF NECESSARY SAY: Please select your answer on a scale of 0 to 10, where 0 means strongly disagree and 10 means strongly agree.

PLEASE TAKE CARE ENTERING THE ANSWERS – THIS IS A SCALE OF 0 TO 10 SO FOR AN ANSWER OF 0 ENTER 1 AND FOR AN ANSWER OF 2 ENTER 1 ETC...

[SCALE AS IN WS03 & 04, SINGLE CODE, ALLOW DK]

ASK ALL WHO ARE ON INCAPACITY/DLA (I.E ALL WHO CODE 2 OR 8 AT WS01)

WS06

Which of the following statements, would you say, best describes the health condition or disability that limits your daily activities the most?

Choose the statement that you most agree with

[single code, allow dk]

On most days, my health condition/disability is obvious to anyone when they see me in the street

On most days, my health condition/disability is obvious to anyone when they first properly meet me

When people spend some time around me they figure out that I have this health condition/disability

On most days, people only know about my health problem/disability if I tell them

[Would prefer not to say]

[DP REVERSE ORDER OF ASKING FOR WS07/WS08 – FOR 50% ASK WS08 1ST]

WS07

(New Screen)

We are now going to ask you a question about ‘in-work tax credits’ – by this, we mean wage top-ups for workers on a low income, and NOT benefits or tax credits that are just for people who are out-of-work.

(New Screen)

ASK ALL TAX CREDIT CLAIMANTS (I.E. ALL WHO CODE 6 ~~OR 7~~ AT WS01)

WS07A

Which of the following, if any, have made YOU YOURSELF delay or not claim **in-work tax credits**  in the past, from the point you needed and thought you might be entitled to them?

Please select all that apply.

[MP, ALLOW DK, RANDOMISE ORDER, ANCHOR 8 & 9]

Having to provide personal information (about income or having a partner)

How family, friends or neighbours would react

How you would feel about yourself for claiming (e.g. 'pride', dislike of 'charity')

Too hard to figure out if I’m entitled

Too much hassle to apply for them

Thinking **in-work tax credits**  are for other people, not people like me

How I would be treated by officials while applying

Another reason – (Please Specify)

None – as soon as I thought I needed them and was eligible, I applied

ASK ALL WHO ARE NOT TAX CREDIT CLAIMANTS (I.E. ALL WHO DO NOT CODE 6 ~~OR 7~~ AT WS01)

WS07B

Which of the following, if any, would make YOU YOURSELF less likely to claim **in-work tax credits** , if you thought you needed and might be entitled to them?

Please select all that apply.

[MP, ALLOW DK, RANDOMISE ORDER, ANCHOR 8 & 9]

Having to provide personal information (about income or having a partner)

How family, friends or neighbours would react

How you would feel about yourself for claiming (e.g. 'pride', dislike of 'charity')

Too hard to figure out if I’m entitled

Too much hassle to apply for them

Thinking **in-work tax credits**  are for other people, not people like me

How I would be treated by officials while applying

Another reason – please specify \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

None – if I thought I was eligible, I would apply

WS08

(New Screen)

We are now going to ask you a question about ‘benefits’ – by this, we mean all other benefits like Jobseekers Allowance or Housing Benefit. We do NOT mean tax credits or universal benefits (like Child Benefit or the Basic State Pension).

(New Screen)

ASK ALL BENEFIT CLAIMANTS (ALL WHO CODE 1-5 OR 7-9 AT WS01)

WS08A

Which of the following, if any, have made YOU YOURSELF delay or not claim benefits in the past, from the point you needed and thought you might be entitled to them?

Please select all that apply.

[MP, ALLOW DK, RANDOMISE ORDER, ANCHOR 8 & 9]

Having to provide personal information (about income or having a partner)

How family, friends or neighbours would react

How you would feel about yourself for claiming (e.g. 'pride', dislike of 'charity')

Too hard to figure out if I’m entitled

Too much hassle to apply for them

Thinking benefits are for other people, not people like me

How I would be treated by officials while applying

Another reason – please specify \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

None – as soon as I thought I needed them and was eligible, I applied

ASK ALL NON-BENEFIT CLAIMANTS (ALL WHO DO NOT CODE (1-5 OR 7-9) AT WS01)

WS08B

Which of the following, if any, would make YOU YOURSELF less likely to claim benefits, if you thought you needed and might be entitled to them?

Please select all that apply.

[MP, ALLOW DK, RANDOMISE ORDER, ANCHOR 8 & 9]

Having to provide personal information (about income or having a partner)

How family, friends or neighbours would react

How you would feel about yourself for claiming (e.g. 'pride', dislike of 'charity')

Too hard to figure out if I’m entitled

Too much hassle to apply for them

Thinking benefits are for other people, not people like me

How I would be treated by officials while applying

Another reason – please specify \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

None – as soon as I thought I needed them and was eligible, I applied

ASK ALL WHO WERE NOT ASKED WS02 (6 in 10 respondents)

WS09

The Government release figures on the amount of ‘benefit fraud’ – where some people *deliberately deceive* the Government so that they can claim benefits, as they would not be entitled to them if they told the truth.

Out of every 100 people claiming out-of-work benefits, how many, if any, would you say, commit fraud in this way? Even if you are not sure, just give your best guess.

[USE NUMERIC BOX –RANGE 0-100, ALLOW DK CODE]

INTERVIEWER IF RESPONDENT GIVES AN ANSWER AS A FRACTION PLEASE ENTER AS A NUMBER OUT OF 100 E.G. IF THEY SAY ONE QUARTER ENTER 25 (OUT OF 100).

WS10

**The past few questions  were asked on behalf of a charity called Elizabeth Finn Care (working with the University of Kent), who run a free service ‘Turn2us’ that helps make sure people get the benefits that they are entitled to.  They are funding some follow-up research at the University of Kent on how people feel about the benefits system, and whether or not ‘stigma’ is a problem for benefit claimants.**

**Would you be willing to be re-contacted by researchers at the University of Kent within the next 6 months to carry out this research?**

**There would be no obligation to take part. If you are willing to take part then Ipsos MORI will pass on your name and contact details to researchers at the University of Kent. We will ensure that all personal details are kept strictly confidential and are transferred securely. Unless you agree otherwise at the next question the answers you have given for this survey will remain confidential to Ipsos MORI and only anonymous, statistical results will be passed to the University of Kent and Elizabeth Finn Care.**

**Yes – I would be willing to be re-contacted**

**No – I would not be willing to be re-contacted**

ASK WS11 IF WS10 = YES (1)

WS11 – When we pass your contact details on to the University of Kent would you be willing for us to also provide the answers you gave to this last section on benefits to the Researchers at the University? We would only pass on the answers you gave to the questions on benefits and the demographic information we collect if you agree to this. These answers will only be used for research purposes by Researchers at the University of Kent.

Yes

No

CLOSE

(New Screen)

INTERVIEWER: NOW PLEASE DO NOT SHOW SCREEN UNTIL OTHERWISE INSTRUCTED